

General Terms and Conditions

1. Scope of application

The following General Terms and Conditions (GTC) apply to all contracts concluded via the online shop between the operator of the webshop: RD Pro Cycling GmbH & Co. KG (hereinafter referred to as "Provider") and the customer (hereinafter referred to as "Customer").

2. Conclusion of contract

The contract is concluded by the customer submitting the order. The customer has the possibility to print out the contract text from his order before sending it to the provider. The contract text is stored by the provider and sent to the customer after the order has been sent together with the present GTC by e-mail.

3. Prices and shipping costs

EU: All prices are in (EUR) and include the statutory value added tax. The shipping costs are communicated to the customer in the order process.

Germany: DHL €4.99

International: All prices in the shopping cart are stated in the respective local currency and do not include the statutory value added tax. The shipping costs are communicated to the customer in the order process.

4. Terms of payment

The customer can pay for the ordered goods by credit card and PayPal.

5. Delivery

The ordered goods will be shipped to the delivery address specified by the customer. The delivery time is, unless otherwise stated, within 14 working days after receipt of payment.

6. Right of withdrawal

The customer has the right to withdraw from the contract within 14 days without giving any reasons. The withdrawal period is 14 days from the day on which the customer or a third party designated by him, who is not the carrier, has taken possession of the goods. To exercise the right of withdrawal, the customer must inform the provider by means of a clear declaration (e.g. a letter sent by post, fax or e-mail) of his decision to withdraw from the contract. The customer can use the model withdrawal form for this, which is not mandatory. To comply with the withdrawal period, it is sufficient for the customer to send the notification of the exercise of the right of withdrawal before the expiry of the withdrawal period.

If the customer withdraws from the contract, the provider will reimburse all payments that the customer has received from the provider, including the shipping costs (with the exception of

the additional costs that arise from the fact that the customer has chosen a different type of delivery than the cheapest standard delivery offered by the provider), immediately and at the latest within 14 days from the day on which the notification of the withdrawal of the contract is received by the provider. For this refund, the provider uses the same payment method that the customer used for the original transaction, unless the customer has expressly agreed otherwise; in no case will the customer be charged any fees for this refund. The provider may withhold the refund until the provider has received the goods back or until the customer has provided proof that the goods have been sent back, whichever is earlier. The customer must return the goods to the provider immediately and in any event no later than 14 days from the day on which he informed the provider of the withdrawal from this contract. The deadline is met if the customer sends the goods before the deadline of 14 days has expired. The customer bears the direct costs of returning the goods. The customer must only pay for any loss in value of the goods if this loss in value is due to handling of the goods that is not necessary to check the nature, properties and functioning of the goods.

7. Retention of title

Until full payment has been made, the delivered goods remain the property of the provider.

8. Warranty

The provider is liable for material defects in accordance with the statutory provisions.

9. Limitation of liability

The provider's liability for damages arising from injury to life, limb or health as well as for damages arising from the breach of essential contractual obligations (cardinal obligations) is limited to the foreseeable damage at the time the contract was concluded. The liability for damages that do not depend on cardinal obligations is limited to the replacement of the typical, foreseeable contractual damage. The aforementioned limitation of liability does not apply to damages that are based on a deliberate or grossly negligent breach of duty by the provider or his statutory representative or vicarious agent.

10. Data protection

The customer's data will be treated confidentially and will not be passed on to third parties. The customer has the right to request information about his stored data at any time, as well as to have it corrected, blocked or deleted.

11. Savings clause

If one or more provisions of these GTC are invalid or become invalid, this shall not affect the validity